Taking the Next Step Toward Improving Your Operations

trackforce VALIANT

A checklist for finding the best security workforce management solution.

Selecting the workforce management solution that is right for your organization is one of the biggest steps toward ensuring an efficient security operation. As the leader in security workforce management, our guide will help you get started with a few general recommendations to keep you on the right track.

Understand the Value of Customization

Don't get tempted with a one size fits all formula. Security requirements and threats are never the same. That's why you need a system that can be fully customized to achieve your goals.

Demand Reports To Fit Your Needs

Look for reporting (Incident & DAR) capabilities that allow you to recreate any reporting requirement. Create an unlimited amount of prefilled officer report templates with a wide range of response types.

Assure Standard Operating Procedures

Communicating post orders effectively to a distributed workforce can be a challenge. Look for a solution that allows for the creation and distribution of post orders that ensure they are understood, acknowledged, and completed with accuracy.

Look for a Scheduling Component

Avoiding costly scheduling errors is what a smart scheduling solution can offer. Reduce costly overtime and eliminate scheduling gaps and coverage issues with security personnel and other hourly employees.

Require Scalability & Adaptability

The ultimate goal of every organization is to grow and scale up. Your workforce management system must adapt and be able to handle a large number of staff and be flexible to adapt to increased demands.

Ensure Capability for Creating Training Modules

Compliance requirements vary from different municipalities and nationalities. A proper solution will allow for the creation of customizable training modules to help you ensure staff is up to date with safety and security procedures and requirements.

Stay On-Top of Your Operation in Real Time

Use the real-time data collected in the field to have a better understanding of your operation's strengths and weaknesses while providing actionable insights into KPIs and other important metrics.

Have Reliable Access to Onboarding & Support

You might do business regionally, nationally or globally. Ensure that you and your team have access to a knowledgeable specialist during your business hours and in your local languages.

Expect Proactive Guard Tours

Look for a guard tour system that adapts to the different surroundings of your properties. Make sure the system you select lets you easily create, schedule, and monitor tours. Supporting NFC barcode, QR code and GPS are must-haves.

Have any questions? Feel free to contact the Trackforce Valiant team. We'll be happy to advise you should you have any questions.