

CASE STUDY

A Leading Security Company Transforms Their Security Operations

Trackforce Valiant eliminates all paper reports to capture real-time data online.

Top Objectives

SecureNet Protection Services provides total security solutions to commercial enterprises and facilities of all sizes. SecureNet's main objectives were to:

- 1 **Eliminate all paper reports**
- 2 **Modernize their guard tour system**
- 3 **Show real-time evidence of completed tasks and onsite incidents**

Making the Shift to Trackforce Valiant

SecureNet first heard about Trackforce Valiant at a conference nearly a decade ago and decided to give it a try. Since then, SecureNet has been using the full suite of Trackforce Valiant desktop and mobile apps—m-Post, Post, and Patrol.

“Trackforce Valiant has been vital to our success and continues to go above and beyond to meet all of our objectives.”

Dave Katzenmeyer

President, SecureNet Protection Services



The Key Benefits

The Trackforce Valiant features that provide the most value to SecureNet are:

- » **Real-Time Reporting** - Automated and completely customizable incident and activity reports streamline communication between security officers, operations, and clients while capturing data online.
- » **Guard Tours** - An upgraded guard tour system lets supervisors better monitor security officers while GPS and NFC technologies help officers stay on task.
- » **Post Order Management** - Guarantees clear instructions are always received ensuring that correct procedures are always followed.
- » **Real-Time Tracking** - Supervisors track and locate officers to easily dispatch based on proximity and estimated drive times to incidents



About Trackforce Valiant

Trackforce Valiant is a leader in security workforce management solutions. For nearly 20 years, Trackforce Valiant has provided fully integrated security solutions to its partners and customers. Thanks to its security expertise and the use of state-of-the-art information systems technology, Trackforce Valiant proudly offers the most effective solutions available on the market. The company's customers include the world's leading security guard service providers, major airports, universities, and corporations across the globe.



sales@trackforce.com

trackforce.com

Learn More at trackforce.com or Contact Us For A Free Demo

North America (USA & Canada)

San Diego, CA & Philadelphia, PA:
+1 (845) 474 0033

Europe & Middle East

Paris: +33 (0)1 53 66 17 40
London: +44 (0)203 900 4163
Madrid: +34 91 269 20 70

Latin America

Mexico City: +52 (55) 8526 6161

South Africa

Johannesburg: +27 61 473 6809

Russia

Moscow: +7 495 625 28 46